

# MIS Sync

Upload Support

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Please check to see if you can use an API solution, if you are moving to another MIS please refer to one of the following options:

- [Change of MIS system](#)
- [Moving to Arbor](#)
- [Moving to Bromcom](#)
- [Other MIS Provider](#)
- [Preparing a pupil data file for upload](#)

**NOTE** The Pre-admission year group will be substituted with year X. This is to prevent roll-up issues when the record converts from Pre-admission to Pupil status.

## Arbor

- [How to upload pupils, staff, and pre-admissions into ParentPay using the Arbor MIS integration](#)
- Visitor and Other accounts need to be uploaded - [How to upload staff, visitors and others to ParentPay](#)

## Bromcom

- [How to upload pupils, staff, and pre-admissions into ParentPay using the Bromcom MIS integration](#)
- [Bromcom Pre Admissions](#)
- Visitor and Other accounts need to be uploaded - [How to upload staff, visitors and others to ParentPay](#)

## SIMs

- [How to install MIS Sync for SIMS uploads](#)
- [Uploading pupil data to ParentPay from SIMS](#)
- [Uploading Preadmissions from SIMS](#)
- [Uploading pre-admission data to ParentPay from SIMS](#)
- [How to upload staff, visitors, and others to ParentPay](#)

## Other MIS Systems – MIS:Sync

**IMPORTANT** MIS Sync can only be installed on a PC, Workstation or Server using the Microsoft Windows Operating System; it is not possible to install on Apple/Mac products.

- [Installing MIS Sync](#)
  - [For SIMS](#)
  - [For other MIS](#)

## Manual uploads via MIS: Sync using Mapping

- [Preparing a pupil data file for upload](#)
- [Mapping for Manual upload](#)
- [Pre-admission or provisionally allocated pupil uploads](#)
- [How to complete a manual upload to ParentPay](#)
- [How to complete a manual upload of Pre-admission data](#)

## Troubleshooting

- [What port information do i need to add into the MIS Sync application to work in my network?](#)
- [My upload has failed, what do I do?](#)



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